

# Service Offer

Offer available to all new and current customers



#### Precisa Prevent

Priority over non-contract customers/repairs for calibration/ service work.

Fixed unit price for 1 year.

15% discount on new balances or accessories purchased.

Discount on travelling charges for additional call outs.



### Precisa Protect

#### As above and:

Fixed unit price for 2 years when you take out a 2 year contract.

15% discount on spare parts used for repair of Precisa balances.

1 free call-out visit per annum.

Discounted hourly rate for on-site remedial work.

#### ₱ Precisa Protect Plus

#### As above and:

Fixed unit price for 3 years when you take out a 3 year contract. 30% discount on spare parts used for repair of Precisa balances.

2 free call-out visits per annum.

No travel charges for additional call outs.

## Repairs/hire



#### Extended offer for all service contract levels:

If you have a break down or if your balance is being repaired, we can offer a balance on hire to keep you up and running.

### Max Weight



Up to 400kg

### Certified



**UKAS** accredited ISO 17025:2017

#### ISO 9001:2015 certified

Testing for all makes and models of balance

## Service Menu

Service Option	Description	Paperwork
1	Service Only / Clean & Calibration	Service Report
2	ISO As Found	Service Report & ISO Certificate
3	ISO Post-service	Service Report & ISO Certificate
4	ISO As Found & Post-service	Service Report & ISO Certificate
5	UKAS As Found	Service Report & UKAS Certificate
6	UKAS Post-service	Service Report & UKAS Certificate
7	UKAS As Found & Post-service	Service Report & UKAS Certificate

Additional Services		
Checkweight Calibration	Service Report & Check weight Certificate	
Minimum Weight Check	Service Report & Certificate	
Workshop Calibration	Service Report & Calibration Certificate	
Remedial Work on-site; min 2 hours	Service Report	
Workshop Repair	Service Report	
Travel	-	
Telephone Support	N/A	

Specialist Services		
Moisture Analyser	Temperature and mass calibration	
PrepAsh	Temperature and mass calibration	

### Get in touch for pricing information: